# Department of Business Administration – 2020-2021 Outcomes Assessment Annual Report

### The following tables include:

- Six Global Business Outcomes
- 1 Major Specific Outcome per program
- General Education Outcomes

Each contain the relevant means of assessment, criterion for success, data, actions taken, and results of the actions taken.

GB1: Ethics – develop and de philosophy tha	nance Indicator Business graduates monstrate a persor t integrates Christi ethical business	nal 1. ian	Students will den recognize/engage Management; dep	in ethical bu	ough application of both a personal philosophy and the ability to asiness conduct. (Case Study – Business Ethics; Case Study – Strategic veys)
Performance Measure (Competency)	Description of Measurement Instrument	Analysi Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will score 70% or higher on the rubric.	Business Ethics  Case Study  Each student writes a five- page paper analysis of a case. Students are to use methodology to demonstrate the ability to recognize and analyze ethical issues presented in the case.	All met or exceeded the performance measure.  Spring 2019 – 16 out of 19 (84%)  Fall 2019 – 11 out of 16 (69%)  Fall 2020 – 18 out of 20 (90%) Spring 2021	Performance is as intended. No further action taken.		Ethics Case Study - B.E.  100% 89% 77% 77% 84% 90% 90% 90% 60% 40% 20% Spring Fall 2017 Spring Spring Fall 2019 Fall 2020 Spring 2017 2018 2019 2020

		- 9 out of 10 (90%)			
75% of students will score 70% or higher on the rubric.	Strategic Management – Case Study	All met or exceeded the performance measure.  Fall 2018 – 26/29 (89%)  Fall 2019 – 29/30 (97%)  Fall 2020 – 19/24 (79%)	Performance is as intended. No further action taken.	100% 89% 89% 80% 60% 40% 20% 0%	y - S.M. 97% 79%

50% of students will agree or strongly agree with the	Level of agreement that the MNU business program has prepared	2018 – Strongly Agree - 15, Agree - 4 2019 –	Performance is as intended. No further action taken.	Exit Survey - Ethics Strongly Agree/Agree
statement.	them to demonstrate ethical business conduct.	Strongly Agree - 16, Agree - 7  2020 - Strongly Agree - 10, Agree - 6  2021 - Strongly Agree - 14, Agree - 4, Somewhat Agree - 2		100% 92% 100% 90% 80% 60% 40% 20% 0% 2018 2019 2020 2021
50% of students will be satisfied or	Business Department Alumni Survey –	2018 - Very Satisfied – 4	Performance is as intended. No further action	Alumni Survey: Ethics Satisfied/Very Satisfied
very satisfied.	How satisfied are you with the emphasis on Christian ethics in MNU's business program?	2019 - Very Satisfied - 4 Satisfied - 3  2020 - Very Satisfied - 12 Satisfied - 1  2021 - Very Satisfied - 1 Satisfied - 2	taken.	100% 100% 100% 95% 90% 88% 85% 80% 2018 2019 2020 2021

Performance Indicator	
<b>GB2:</b> Communication - Business	Objectives:
graduates will be able to communicate	1. Students will demonstrate effective written communication. (Long, formal report in Business
effectively using appropriate methods and	Communications; department surveys).
tools	2. Students will demonstrate effective oral presentation skills using technology. (Oral presentation in
	Business Communications; department surveys).

		Analysi	s of Results		
Performance	Description of	Areas of	Analysis and	Results of	Insert Graphs or Tables of Resulting Trends for 3-5
Measure	Measurement	Success	Action Taken	Action Taken	Years (please graph all available data up to five
(Competency)	Instrument			(occurs in the	years)
75% of students	Long, formal report	All met or	Performance	following year)	
will score 70% or	- Business	exceeded the	measure not met.		
higher on the	Communications	performance			Long Formal Report
rubric.		measure.	Instructor plans to		100% 05%
	Students prepare a		include additional		100% 88% 93% 95%
	long, formal	Fall 2017 –	instruction		80%
	business report using	14/16 (87.5%)	regarding		60% - 57%
	APA formatting.		plagerism.		40%
	The paper must be	Spring 2018 –	· · · · · · · · · · · · · · · · · · ·		
	18-22 pages in	20/26 (76.9%)	Instructors plan to include notations		20%
	length, and covers the same business	Spring 2019 –	on the syllabus		0%
	topic used for the	25/27 (92.6%)	detailing plagerism		Fall Spring Spring Fall Spring
	group business	23/27 (72.070)	infraction		2017 2018 2019 2020 2020 2021
	meeting and oral	Spring 2020 –	parameters.		
	presentation.	10/10 (100%)	I		
		Fall 2020 –			
		19/20 (95%)			
		Spring 2021 –			
		8/14 (57%)			

75% of students will score 70% or higher on the rubric.	Oral presentation using technology – Business Communications  At the group business meeting each student completes a formal business presentation for 10- 12 minutes on his/her selected subject area. Each presentation must incorporate at least three slides using technology.	All met or exceeded the performance measure.  Fall 2017 - 15/16 (93.8%)  Spring 2018 - 23/26 (88.4%)  Spring 2019 - 26/27 (96.3%)  Spring 2020 - 10/10 (100%)  Fall 2020 - 20/20 (100%)  Spring 2021 - 14/14 (100%)	Performance is as intended. No further action taken.	Oral Presentation  94% 88% 96% 100% 100% 100%  80% 40% 20%
50% of students will agree or strongly agree with the statement.	Level of agreement that the MNU business program has prepared them to effectively communicate in business.	2018 - Strongly Agree - 11, Agree - 7, 1- Somewhat Agree  2019 - Strongly Agree - 10, Agree - 14  2020- Strongly Agree - 11, Agree - 5  2021- Strongly Agree	Performance is as intended. No further action taken.	Exit Survey - Comm.  Strongly Agree/Agree  95% 96% 100% 95%  80% 40% 20% 0% 2018 2019 2020 2021

		- 11, Agree - 8, Somewhat Agree - 1				
50% of students will rate excellent or above average.	Business Department Alumni Survey – Please rate the level of preparation you received from MNU's business program in oral presentation skills.	2018 – Excellent – 1, Above Average – 2, Below Average – 1 2019 – Excellent – 3, Above Average – 3, Satisfactory – 2 2020 – Excellent – 8, Above Average – 5 2021 – Excellent – 2, Above Average – 0, Satisfactory – 1	Performance is as intended. No further action taken.	100% 80% 60% 40% 20%	Survey ent/Ab	

50% of students	Business	2018 –	Performance is as	Alumani Cumrovu Waithon
will rate	Department Alumni	Excellent – 1,	intended. No	Alumni Survey: Written
excellent or	Survey –	Above Average	further action	Excellent/Above Avg
above average.	Please rate the level	-3	taken.	11
	of preparation you			100% 100%
	received from	2019 –		88%
	MNU's business	Excellent $-3$ ,		80%
	program in written	Above Average		60%
	communication	-4,		40%
	skills.	Satisfactory – 1		
				20%
		2020 –		0%
		Excellent – 7,		2018 2019 2020 2021
		Above Average		
		-6		
		2021 -		
		Excellent $-0$ ,		
		Above Average		
		-2,		
		Satisfactory - 1		

Performance Indicator
<b>GB3:</b> Critical Thinking – Business graduates
will be able to demonstrate critical thinking
skills and competencies in business content
areas.

# **Objectives:**

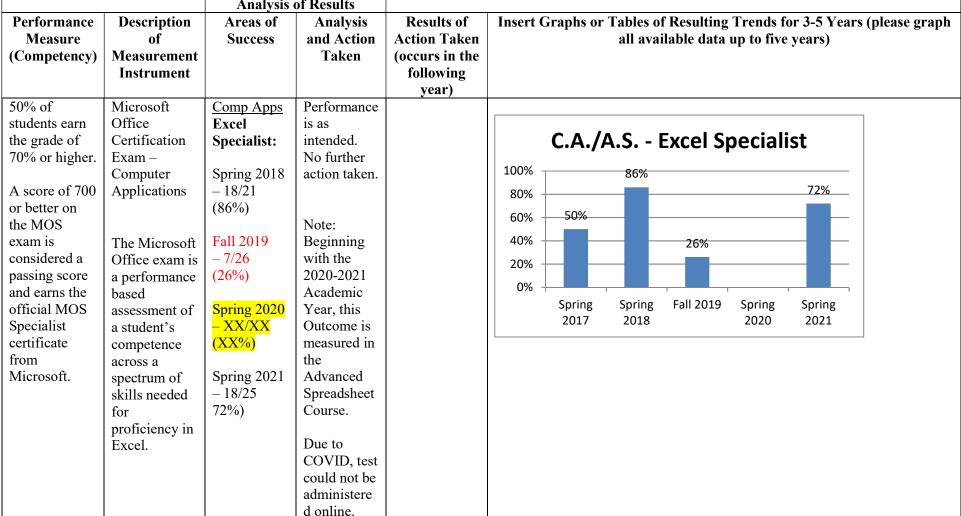
- 1. Students will be able to demonstrate critical thinking skill and competencies in business content areas. (Case Study in Strategic Management)
- 2. Students will demonstrate competencies in business content areas.(Organizational Leadership & Marketing Peregrine MFT; Accounting and Business Administration ETS MFT).

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will score 80% or higher on the rubric.	Business Statistics – Research Project  The group project involves students choosing a topic, developing specific hypotheses, collecting data appropriately, developing descriptive statistics, producing confidence intervals, and conducting the proper hypothesis tests. Students prepare a written report and make a presentation to the class.	All met or exceeded the performance measure.  Fall 2017 – 13/14 (92.9%)  Spring 2019 – 44/52 (84.6%)  Fall 2019 – 33/37 (89.2%)  Spring 2021 – 7/9 (77.8%)	Performance is as intended. No further action taken.		Stats Research Project  100% 93% 85% 89% 78% 60% 40% 20% 60% Fall 2017 Spring Fall 2019 Spring 2019 2021
75% of students will score 70% or higher on the	Case Study – Strategic Management	All met or exceeded the performance	Performance is as intended. No further action		

rubric.		measure.  Fall 2017 – 24/27 (89%)  Fall 2018 – 27/29 (93%)  Fall 2019 – 29/30 (97%)  Fall 2020 – 19/24 (79%)	taken.	S.M Case Study 100% 89% 97% 80% 79% 60% 40% 20% Fall 2017 Fall 2018 Fall 2019 Fall 2020
50% of students will agree or strongly agree with the statement.	Level of agreement that the MNU business program has adequately prepared the student to demonstrate critical thinking skills.	2018 – Strongly Agree – 10, Agree – 7, Somewhat Agree – 2  2019 – Strongly Agree – 9, Agree – 14  2020 – Strongly Agree – 8, Agree – 7, Disagree – 1  2021 – Strongly Agree – 8, Agree – 11, Somewhat Agree – 1	Performance is as intended. No further action taken.	Exit Survey - Crit. Thinking Strongly Agree/Agree  100% 92% 94% 95% 60% 40% 20% 2018 2019 2020 2021

50% of students will rate excellent or above average.	Business Department Alumni Survey — Please rate the level of preparation you received from MNU's business	2018 – Excellent – 2, Above Avg – 1, Below Average – 1	Performance is as intended. No further action taken.	100% - 80% -	75%	vey: Crit. t/Above A	Avg
	program in problem solving and decision-making skills.	Excellent – 3, Above Average – 2, Satisfactory – 3 2020 – Excellent – 6, Above Average – 7 2021 – Excellent – 1, Above Average – 1, Satisfactory - 1		60% - 40% - 20% - 0% -	2018 2	2019 2020	2021
50% of students will score at or above the 50 <sup>th</sup> percentile.	Business Department – Peregrine Major Field Test	2018 – 20/37 (54%) students scored at or above the 50 <sup>th</sup> percentile.  2019 – 28/43 (65%) students scored at or above the 50 <sup>th</sup> percentile.  2020 – 23/44 (52%) students scored at or above the 50 <sup>th</sup> percentile.	Performance is as intended. No further action taken.	100% - 80% - 60% - 40% - 20% -	50th pe	% above tercentile	52% 2020

Perform	ance Indicator				
GB 4: Technol graduates will use technology processes and p		Students will b a. Excel a b. GMetr	2013 Microsoft O ix Exam – Advan	ely use technology and pass an external exam associated with the course:  ffice Specialist – Computer Applications in Business  ced Spreadsheet Applications  Office Specialist – Data Applications in Business	
	Analysis	of Results			
Performance	Description	Areas of	Analysis	Results of	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph



50% of	Level of	2018 –	Performance						
students will	agreement	Strongly	is as			<del>-</del>	ا د در طور دا ا		
agree or	that the MNU	Agree – 7,	intended.		EXIT SUI	rvey - T	ecnnoi	ogy	
strongly agree	business	Agree $-6$ ,	No further		Strong	gly Agre	ee/Δgra	26	
with the	program	Somewhat	action taken.		3610118	ייפרי ניפ	cc/ngi		
statement.	prepared the	Agree – 4		100% —		88%	88%		
	student to use	Somewhat			500/	00/0	0070	80%	
	technology in	Disagree – 2		80% +	68%				
	business.	(68%)		60% +					
		2010		40% +					
		2019 – Strongly		20%					
		Agree – 8,		0%					
		Agree – 14,		070	2018	2019	2020	2021	
		Somewhat							
		Agree – 2							
		Somewhat							
		Disagree – 1							
		(88%)							
		2020 –							
		Strongly							
		Agree – 9,							
		Agree – 5,							
		Somewhat							
		Agree – 1, Disagree – 1							
		(88%)							
		(8870)							
		2021 –							
		Strongly							
		Agree – 8,							
		Agree – 8,							
		Somewhat							
		Agree $-3$ ,							
		Disagree - 1							
		(80%)							

50% of students will pepartment rate excellent or above Survey –	2018 – Excellent – 3, Satisfactory	Alumni Survey: Technology Excellent/Above Avg
average.  Please rate the level of preparation you received from MNU's business program technology skills.	2019 –	100% 80% 60% 40% 20% 0% 2018 2019 2020 2021

Performance Indicator	
GB5: Management and Leadership –	Objectives:
Business graduates will demonstrate	1. Students will demonstrate awareness of appropriate management and leadership skills. (Case study in
awareness, understanding, and, as	Principles of Management, Final Exam in Human Resource Management; department surveys).
appropriate, mastery of management and	
leadership theories and skills.	
	A 1 ' CD 14

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will score 70% or higher on the rubric.	Case study — Principles of Management  Students read the chapter material over Leadership and complete the correlating assignments. In the assignment the students watch an informational video of a leader of an organization and then answer questions that are related to the chapter material and video.	All met or exceeded the performance measure.  Spring 2018 – 26/26 (100%)  Fall 2018 – 28/30 (93%)  Fall 2019 – 21/22 (96%)  Spring 2020 – XX/XX (XX%)  Fall 2020 – XX/XX (XX%)  Spring 2021– 17/17 (100%)	Performance is as intended. No further action taken.		Mgmt. Case Study  100% 93% 96% 100% 80% 60% 40% 20% Spring Fall Fall Spring Fall Spring 2018 2018 2019 2020 2020 2021

70% of students will score 70% or higher on the exam.	Final exam – Human Resource Management	All met or exceeded the performance measure.  Fall 2018 – 29/30 (97%)  Fall 2019 – 25/28 (89%)  Fall 2020 – 15/16 (94%)	Performance is as intended. No further action taken.	Final Exam - HR  100% 97% 94% 95% 94% 85% 80% Fall 2018 Fall 2019 Fall 2020
50% of students will agree or strongly agree with the statement.	Level of agreement that the MNU business program has prepared the student to understand management & leadership theories and best practices.	2018 – Strongly Agree – 12, Agree – 6, Somewhat Agree – 1 (95%)  2019 – Strongly Agree – 13, Agree – 9, Somewhat Agree – 3 (88%)  2020 – Strongly Agree – 8, Agree – 7, Somewhat Disagree – 1 (94%)  2021 – Strongly Agree – 9, Agree – 8, Somewhat	Performance is as intended. No further action taken.	Exit Survey - Mgmt/Leadership Strongly Agree/Agree  95% 88% 94% 85% 60% 40% 2018 2019 2020 2021

50% of students will rate excellent or above average.  Business Departmer Alumni Sur Please rate level of preparation received fr MNU's bur program in leadership	the Above Average- 1 (100%)  n you om 2019 – siness Excellent – 4, Satisfactory- 4	Performance is as intended. No further action taken.			Survey: ellent/Ab		-
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Perfor GB6: Career Preparates Business graduates knowledge and ski advance in a career and/or pursue furt	1. St res	udents will be prepared to the job season will be prepared to the job season will be prepared to the prepared	arch process. (Cov	wledge and skills necessary to prepare a cover letter and ver letter and resume in Business Communications).  for a career in the field of business. (Mock Interview in	
Performance Measure (Competency)	Description of Measurement Instrument	Analysis Areas of Success	of Results Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will score 70% or higher on the rubric.	Cover Letter and Resume – Business Communications  Students prepare the proper job-search process documents including a resume and cover letter.  The documents are graded according to specific criteria.  Students must prepare these ahead of time and bring them to the mock interview.	All met or exceeded the performance measure.  Fall 2017 – 15/16 (93.8%)  Spring 2018 – 25/26 (96.2%)  Spring 2019 – 24/27 (88.9%)  Spring 2020 – 10/10 (100%)  Spring 2021 – 14/14 (100%)	Performance is as intended. No further action taken.		Cover Letter & Resume  100% 94% 96% 89%  80% 40%  Fall 2017 Spring Spring Spring Spring 2018 2019 2020 2021

75% of students will score 70% or higher on the rubric.	Mock Interview – Business Communications  Students are given a realistic job description and title for which they apply and interview. Students participate in a mock employment interview. Students are graded according to specific guidelines.	All met or exceeded the performance measure.  Fall 2017 – 16/16 (100%)  Spring 2018 – 26/26 (100%)  Spring 2019 – 25/27 (92.6%)  Spring 2020 – 10/10 (100%)  Spring 2021 – 14/14 (100%)	Performance is as intended. No further action taken.	Mock Interviews 100.0% 100.0% 100.0% 100% 80.0% 60.0% 40.0% 20.0% Fall 2017 Spring Spring Spring Spring 2018 2019 2020 2021
75% of students will score 70% or higher on the employer evaluation rubric.	Internship – Employer Evaluation Survey  Students who enroll in an internship experience are evaluated by the employer in a final performance evaluation. The evaluation includes 14 different aspects of the students' performance.	All met or exceeded the performance measure.  Fall 2017 – 3/4 (75%)  Spring 2018 – 7/8 (87.5%)  Spring 2019 – 3/3 (100%)  Spring 2020 – 9/10 (90%)  Spring 2021 – 14/14 (100%)	Performance is as intended. No further action taken.	Employer Eval. Survey  100% 100% 88% 75% 60% 40% 20% Fall 2017 Spring Spring Spring Spring 2018 2019 2020 2021

50% of students will agree or strongly agree with the statement.	Level of agreement that the MNU business program prepared the student with the knowledge and skills to enter a career in business and/or pursue graduate school or professional certification.	2018 – Strongly Agree – 11, Agree – 7, Somewhat Agree – 1 (95%)  2019 – Strongly Agree – 11, Agree – 10, Somewhat Agree – 4 (84%)  2020 – Strongly Agree – 5, Agree – 11, (100%)  2021 – Strongly Agree – 10, Agree – 8, Somewhat	Performance is as intended. No further action taken.	Exit Survey - Career Prep. Strongly Agree/Agree  100% 95% 100% 90% 80% 84% 90% 20% 2018 2019 2020 2021
50% of students will agree or strongly agree with the statement.	Business Department Alumni Survey – Please state your level of agreement with the statement – My academic experiences in the MNU business department prepared me for the next steps in my professional future.	Agree - 2 (90%)  2018 -  Strongly Agree - 3, Somewhat Agree - 1 (75%)  2019 -  Strongly Agree - 3, Agree - 3,  Somewhat Agree - 2 (75%)  2020 -  Strongly Agree - 6, Agree - 5,	Performance is as intended. No further action taken.	Alumni Survey: Career Excellent/Above Avg  100%  75%  75%  67%  60%  40%  20%  2018  2019  2020  2021

Somewhat
Agree – 2
(100%)
2021 –
Strongly Agree -1, Agree -1,
-1, Agree -1,
Somewhat
Agree – 1
(67%)

Performance Indicator	
Accounting Outcome: Accounting	Objecti
graduates understand authoritative	1. 5
accounting principles and practices of the	1
major forms of accounting, and apply them	8
to a full range of accounting problems	
encountered in business.	

#### ives:

Students will be able to study an organization's financial statement and identify trends, calculate ratios, identify accounting policies, and communicate effectively to a financial or non-financial audience. (Final Exam in Intermediate Accounting II).

		Analysi	is of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will achieve an average grade of 70% or higher on the two Intermediate Accounting final exams.	Intermediate Acct II – Final Exam  (Beginning during the 2016-17 academic year, the accounting performance measure was changed to the Intermediate Accounting II Final Exam rather than using the Int. Acct. II presentations.)	All met or exceeded the performance measure.  Spring 2018 - 4/6 (67%)  Spring 2019 - 1/5 (20%)  Spring 2020 - 6/9 (67%)  Spring 2021 - 5/5 (100%)	Performance is as intended. No further action taken.		Acct. Exam  100%  80% 67% 60% 40% 20% 0% 2018 2019 2020 2021

50% of students	Business Department	2018 –	Performance is	_	•- •	_		
will agree or	Exit Survey –	Strongly	as intended. No	Ex	it Surv	ey:Acc	t. Outc	ome
strongly agree with	Please indicate your	Agree $-3$ ,	further action		Ctrone	·lv. A ava	o /A ara	
the statement.	level of agreement	Agree – 2	taken.		•	gly Agre		:e
	that the Accounting			1000/	100%		100%	
	major at MNU helped	2019 –		100%		75%		80%
	you understand	Strongly		80%		7370		
	authoritative	Agree – 1,		60%				
	accounting principles	Agree – 2		40%				
	and practices of the							
	major forms of	2020 –		20%				
	accounting and apply	Strongly		0% +		1		
	them to a full range of	Agree – 2			2018	2019	2020	2021
	accounting problems							
	encountered in	2021 –						
	business.	Strongly						
		Agree $-2$ ,						
		Agree $-2$ ,						
		Somewhat						
		Agree - 1						

Performance Indicator	
<b>Business Administration Outcome: Business</b>	Objectives:
Administration graduates understand	1. Students will be able to understand how all of the aspects of business are interrelated and
organizational business systems and how	interdependent by engaging in a semester-long computer business simulation game. (Computer
they integrate effectively.	Simulation in Applied Strategic Management).

		Analysis	of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
MNU overall average score on the simulation will meet, or exceed, the overall average score for all undergraduate classes in the US over the last 12 months.	Computer Simulation – Applied Strategic Management	Spring 2018 – MNU Average – 78, US Average - 84  Spring 2019 – MNU Average – 83, US Average – 75  Spring 2020 – MNU Average – 77, US Average - 72  Spring 2021 – MNU Average – 49, US Average -	Performance measure was not met.  One group's performance significantly impacted the average. Will continue to monitor.		Simulation Results  100% 80% 60% 40% 2018 2019 2020 2021  MNU Avg US Avg

		73				
50% of students will agree or strongly agree with the statement.	Business Department Exit Survey – Please indicate your level of agreement that the Business Administration major helped you understand organizational business systems and how they integrate effectively.	2018 – Strongly Agree – 6, Agree – 2, Somewhat Agree – 1  2019 – Strongly Agree – 2, Agree – 6  2020 – Strongly Agree – 2  2021 – Strongly Agree – 3, Agree – 1	Performance is as intended. No further action taken.	100% - 80% - 60% - 40% - 20% - 0% -	yey: B.A gly Agre	

<b>Business Psychology Outcome: Business</b>
Psychology graduates understand the
various dimensions of human resources
including employee relations, training and
development, compensation, employment
law, appraisal, and planning and budgeting.

**Performance Indicator** 

### **Objectives:**

1. Students will understand the various dimensions of human resources in order to integrate their knowledge of the two disciplines -- psychology and business. (Exam in Human Resource Management).

		Analysi	s of Results					
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Years (please graph all available data up to fi			
70% of students will score 70% or higher on the exam.	Exam – Human Resource Management  Students complete the entire course curriculum using the required textbook chapter sections. The final exam is a lengthy comprehensive coverage of all the materials covered and previously tested upon to assess overall	All met or exceeded the performance measure.  Fall 2018 – 29/30 (97%)  Fall 2019 – 25/28 (89%)  Fall 2020 – 15/16 (94%)	Performance is as intended. No further action taken.	Tollowing year)	100% - 95% - 90% - 85% -	97% Fall 2018	89% Fall 2019	94% Fall 2020

50% of students will agree or strongly agree with the statement.	Business Department Exit Survey – Please indicate your level of agreement that the Business Psychology major at MNU helped you understand the various dimensions of human resources including employee relations, training and development, compensation, employment law	2018 – No Bus Psych majors completed the survey.  2019 – No Bus Psych majors completed the survey.  2020 – Strongly Agree – 1, Agree – 1	Performance is as intended. No further action taken.  Note: There were no Business Psychology students in the 2020-2021 Academic Year.	100% - 80% - 60% - 40% - 20% -	xit Surv Strong	o% 2019	
	and development,						

Marketing Outcom will understand ho marketing orientat identifying consum	-	1. S	tudents will understar		astomer needs and recommend appropriate marketing project. (Research project in Marketing Research).
			s of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
75% of students will score 70% or higher on the	Research Project – Marketing Research	All met or exceeded the performance	Beginning in the 2016-17 academic year,		Marketing Research

50% of students will agree or strongly agree with the statement.	Business Department Exit Survey – Please indicate	2018 – Strongly Agree – 1, Somewhat Agree – 1	Performance is as intended. No further action taken.	Ex		rvey N ngly A	_		
	your level of agreement that the Marketing major at MNU helped you understand how to implement a marketing orientation that focuses on identifying consumer needs and satisfying them with effective marketing strategies.	2019 – Strongly Agree – 1 2020 – Strongly Agree – 4 2021 – Strongly Agree – 2		100% - 80% - 60% - 40% - 20% - 0% -	2018	2019		2020	2021

Performance Indicator	
Leadership and Management Outcome:	Objectives:
Leadership and Management graduates	1. Students will understand organizational and personal leadership theories. (Exam in Leadership and
understand organizational and personal	Management)
leadership theories and appropriate	
application.	

		Analys	sis of Results		
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years)
70% of students will score 70% or higher on the exam.	Exam – Organizational Leadership  Students complete the entire course curriculum using the required textbook chapter sections. The final exam is a comprehensive coverage of all the materials covered and an application essay to assess overall retained	All met or exceeded the performance measure.  Fall 2018 – 24/24 (100%)  Fall 2019 – 24/34 (70%)  Fall 2020 – 13/25 (52%)	Performance measure not met.  Instructor will provide study guide to future students.		Org. Leadership Exam  100%  80%  60%  40%  Fall 2018  Fall 2019  Fall 2021

	student knowledge and application of the discipline.							
50% of students	Business	2018 –	Performance is as		Exit Sur	vov: OI	/I N/I Out	como
will agree or	Department Exit	Agree – 1	intended. No			-		
strongly agree	Survey –		further action taken.		Stro	ngly Agr	ee/Agre	ee
with the	Please indicate	2019 –			100%	100%	100%	100%
statement.	your level of	Strongly		100%				
	agreement that	Agree $-2$ ,		80%				
	the Leadership	Agree – 1						
	and			60%				
	Management	2020 –		40%				
	major at MNU	Agree – 1		20%				
	helped you							
	understand	2021 –		0% +				
	organizational	Strongly			2018	2019	2020	2021
	and personal	Agree $-0$ ,						
	leadership	Agree – 2						
	theories and							
	appropriate							
	application							

Performance Indicator
Sports Management Outcome: Sports
Management graduates will understand how
to successfully work in business with the
flexibility to do a variety of jobs in the sports
management area, including organization,
administration, budgeting and teaching.

# **Objectives:**

1. Students will understand the aspects of a Sports Management career through writing a research paper addressing various elements. (Success paper – Sports Management Senior Seminar).

		Analysis	of Results					
Performance Measure (Competency)	Description of Measurement Instrument	Areas of Success	Analysis and Action Taken	Results of Action Taken (occurs in the following year)	Insert Graphs or Tables of Resulting Trends for 3-5 Years (please graph all available data up to five years			
75% of students will score 75% or higher on the rubric.	Success Paper – Sports Management Senior Seminar  Students type a four page paper describing the skills necessary for success in a sports management position. Outsides sources are required. The papers are graded with a rubric.	All met or exceeded the performance measure.  Fall 2018 – 7/7 (100%)  Fall 2019 – 14/15 (93%)  Fall 2020 – 18/18 (100%)	Performance is as intended. No further action taken.		Success Paper 100% 93% 100% 40% 20% Fall 2018 Fall 2019 Fall 2020			

50% of students will agree or strongly agree with the statement.	Business Department Exit Survey – Please indicate your level of agreement that the Sports Management major at MNU helped you understand how to successfully work in business with the flexibility to do a variety of jobs in the sports management area, including organization, administration, budgeting and teaching.	2018- Strongly Agree – 2, Agree – 3  2019- Strongly Agree – 1, Agree – X, Strongly Disagree – 1  2020- Strongly Agree – 1, Agree – 1, Strongly Disagree – 1  2021- Strongly Agree – 4, Agree – 1, Somewhat Agree - 1	Performance is as intended. No further action taken.		Exit Survey: SM Outcome Strongly Agree/Agree  100% 83% 67% 67% 67% 60% 40% 20% 2018 2019 2020 2021
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